Homeless Services Consortium Board of Directors Meeting



April 15, 2022 10:00 AM - Noon Zoom.us – Meeting ID: 824 1736 1145 Passcode: 174870 1-312-626-6799

The HSC Board strives to prevent and end homelessness, by advancing Housing as a Human Right. We provide leadership, advocacy, planning, and management of program funding in order to promote accessible and equitable housing and homeless services.

AGENDA

- Call to Order and Welcome
- Introductions
 - Board members in attendance: Michelle Hemp, Gentry Bieker, Catherine Reierson, Brenda Konkel, Courtney Spears, Robin Sereno, Patti La Cross, Sara Alee-Jatta, Rachel Litchman, Arree Macon, Chara Taylor
 - o Board members not in attendance: Joel Girard, Shanita Lawrence, Patrick Duffie ICA
 - Staff: Torrie Kopp Mueller
 - Guests: Koleena Schmidt YHDP Coordinator, Sarah Lim, Mary Quinn freshman at UW attending for urban planning class, Kristina Dux, Jenna Jacobson, Kim Sutter, Meshan Adams, (414)8401952
- Vote to approve Minutes from March 18, 2022–Robin Sereno
 - $\circ \quad \text{Minutes approved} \quad$
- Treasurer's Report Gentry Bieker
 - Current balance \$5,725.02
 - number of individual donors "Thank you" sent out
 - reports from C4CS come out after our board meetings so reports will be from the previous month
 - ESGs funds also available ~\$7,000.00
 - Sarah Lim will connect with Gentry
- Updates City, County, United Way
 - City: (Sarah)
 - Men's Shelter resolution is going through, it is going back to Common Council next week (site, architect, settle operator the builder, community engagement)
 - EHH state funding 700K with every other year applications, 2-3 weeks to turn round, anyone else interested in participating, Agency Q&A anyone can participate in these to observe due 5/9 to the state
 - County: (Jenna)
 - notice that program (VPH) will be ending
 - trying to extend quarantine hotel, today's report there are 5-10 needing quarantining, max number was 11, question grant for outreach is it 6 (RFP) months and done
 - homeless union with TRC
 - United Way:
 - Brenda goes to Funder's meeting and is not comfortable with reporting updates as she has only been one
 - request to get a written update

Action Items and Proposals:

• Presentation & Discussion of Proposed HSC Street Outreach Committee – Brenda Konkel & Sara Allee-Jatta

• Proposal: Approve addition of HSC Street Outreach Committee

The Outreach Committee of the Dane County Homeless Services Consortium will advise the Board of Directors on issues related to outreach services including unmet needs and gaps, recommendations on written standards, recommendations and strategies for ending unsheltered homelessness in Dane County and other issues as

needed. The committee will provide a forum for outreach workers to communicate and improve coordinated efforts to assist people experiencing unsheltered homelessness. The committee will develop agreed upon definitions of different types of outreach, shared goals, best practices, ethical standards and an outreach calendar as well as other procedures and practices that will assist in achieving shared goals. The outreach committee will review data and make recommendations to partners on how to decrease the length of time homeless and increase permanent housing placements. The Committee will annually make recommendations to the Education and Advocacy Committee for issues to be included in the advocacy platform and provide input to the Community Plan to Prevent and End Homelessness Committee. The outreach committee will coordinate closely with HSC and community case conferencing meetings (veterans, PSH, RRH, by-location for people unsheltered, hotels and other meetings that may develop)

- Case conferencing not an official committee, outreach meeting open to everyone and case conferencing separate due to confidentiality on CE release, need to create a specific space for sharing with not just outreach workers, Patti moves to accept, Gentry seconds, proposal then consensus check
- Unanimous acceptance to creating a committee
- Discussion on format for future meetings in person, hybrid or virtual? Robin Sereno

• Proposal: Set format for future meetings.

- Poll, virtual, hybrid, in-person
 - Question: Was there decreased attendance with in-person? Board member attendance not really but guest members less attendance with in-person due to transportation, a disability, students need time to get there
 - Why virtual does work?
 - homeless that would like to attend need access, possibly at the Beacon
 - will need to re-evaluate, stay virtual through July, try a hybrid meeting in August, Location, solid internet streaming, library maybe for the future today we just aren't ready, hybrid takes 3 facilitators, 7 people liked, 1 can live with – proposal passes location piece for August
- Conflict of Interest Robin Sereno and Brenda Konkel 1102
 - General recommendation is that those receiving, a step further from financial but also the relational conflict, a person who could benefit vs an organization receiving funds, participation and very real examples, if you have funding you don't get to vote, this is the reason we have the lived experience committee
 - Proposal: Approve the Conflict of Interest Policy & Statement as presented
 - Alternative Proposal: Approve the Conflict of Interest Policy & Statement with removal of language requiring people who have received homeless services to recuse themselves.
 - 6 like, 4 can live with, 0 questions, 0 uncomfortable, will leave the proposal the way it is
- Written Standards Transfer Section Torrie Kopp Mueller 1124
 - Proposal: Approve updates to transfer section of the Written Standards as presented.
 - written standards ESG, EHH or continuum of care, someone might be in a supportive housing project the ability to be able to transfer, HUD yes it is ok then said no it is not, emergency transfer request, more or less people in household, not doing well in the program, approve as presented scratch out PH, 8 approve 1 can live proposal passes
- Presentation of CoC Performance Spreadsheet Torrie Kopp Mueller 1131
 - Helping board members feel prepared making decisions with, it is really good information go over what are the things on that data sheet so that a good decision can be made, different program years different start dates sticking to HUD's fiscal year, newer programs are not on the score card b/c they don't have full data, some of the items are scored heavier than others, Unspent Funds why is this important monies that are not spent go back to HUD and are not put back into our community, can look at projects APR, most new projects return funds scoring, Data Quality (ICA runs all the data for this report) scoring, training on reports for Clarity, Cost Effectiveness programs have to provide match dollars and may have other sources of funding then scoring, Average Daily Unit Utilization Rate is the program full? Vacancies

filled quickly scoring b/c of complication of stretching dollars doesn't pay rent 100% so can bring in more participants, Increased Income any income RRH will need services for a shorter period of time therefore a higher threshold, PSH either no or low income due to disability, Exit to or Retention of Permanent Housing RRH only measure those who exit not those that stayed in program, Returns to Homelessness w/in 2 years have they returned to homelessness access services and logged into HMIS so limiting beyond the control of the program since person(s) has left, involvement in the CoC at least one person from the program, additional data points for information only scattered sites, % of adults with unearned income, including ssi/ssdi, Average length of time enrolled to housed, THANK YOU Torrie!!!!!

Adjourn

Reminder – Special Board meeting to approve State EHH funding slate on May 6th from 10-11AM.

Upcoming Agenda Items – Provide Education & Advocacy Committee with ability to act on advocacy items, Board Mentors

Future Board Meetings, All meetings are 10AM-I	Noon
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May 20 th	September 16 th
June 17 th	October 21 st
July 15 th	November 18 th
August 19 th	December 16 th

If you have topics you think the HSC Board should discuss, please email them to hsc@cityofmadison.com.