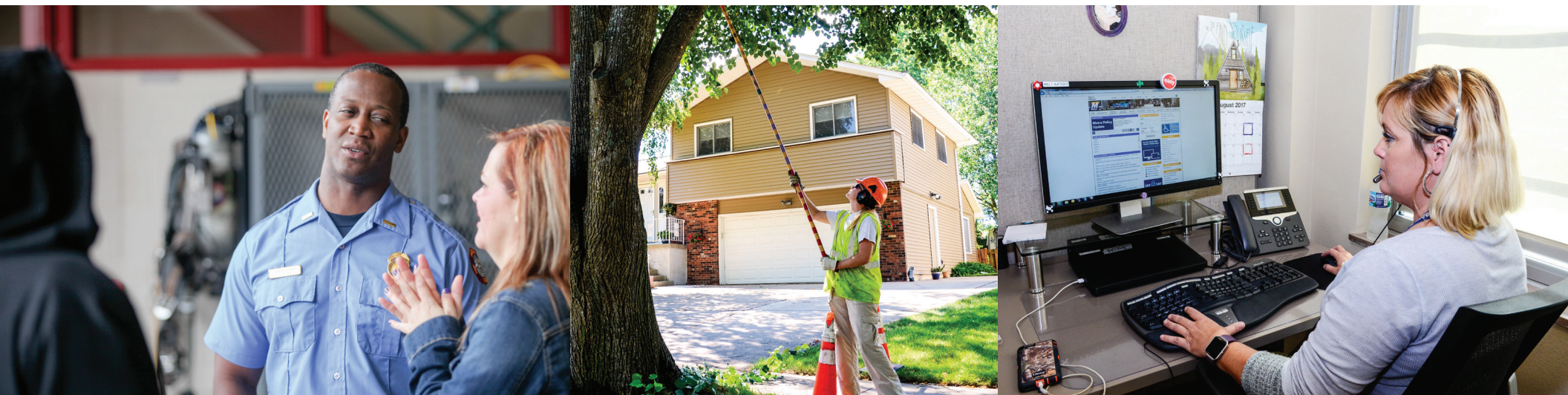


OUR MADISON

INCLUSIVE, INNOVATIVE & THRIVING

OUR MISSION is to provide the highest quality service for the common good of our residents and visitors.



OUR VALUES

-  **Equity**
We are committed to fairness, justice, and equal outcomes for all.
-  **Civic Engagement**
We believe in transparency, openness, and inclusivity. We will protect freedom of expression and engagement.
-  **Well-Being**
We are committed to creating a community where all can thrive and feel safe.
-  **Shared Prosperity**
We are dedicated to creating a community where all are able to achieve economic success and social mobility.
-  **Stewardship**
We will care for our natural, economic, fiscal, and social resources.



OUR SERVICE PROMISE

I have the highest expectations for myself and my fellow employees. Every day, I will:

- Serve coworkers and members of the public in a kind and friendly manner.
- Listen actively and communicate clearly.
- Involve those who are impacted before making decisions.
- Collaborate with others to learn, improve, and solve problems.
- Treat everyone as they would like to be treated.



CITY OF
MADISON